



DRUŠTVO CRVENOG KRSTA/KRIŽA BOSNE I HERCEGOVINE  
ДРУШТВО ЦРВЕНОГ КРСТА/КРИЖА БОСНЕ И ХЕРЦЕГОВИНЕ  
RED CROSS SOCIETY OF BOSNIA AND HERZEGOVINA

# Regional People to People Event: „Volunteering and Volunteers Management“ March 28-29, 2023 Tirana, Albania

Case studies and presentations of successful volunteer initiatives factors that contribute to their success, including funding, capacity building, and community engagement in the EU and Western Balkans and Türkiye



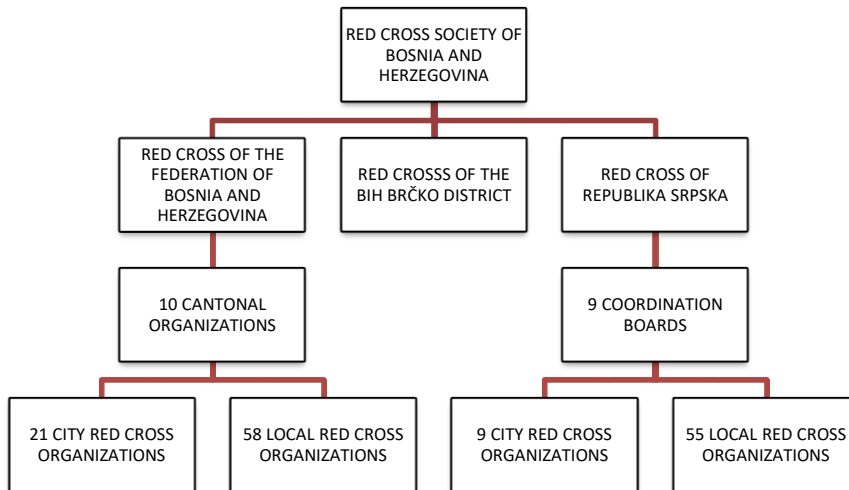
# The Red Cross Society of Bosnia and Herzegovina (RCSBiH)

## VISION

The Red Cross Society of Bosnia and Herzegovina is a well-functioning National Society with modern and widely recognized and accepted programs that respond to the needs of vulnerable people, which will ensure a leading role in the field of humanitarian action.

## MISSION

The Red Cross Society of Bosnia and Herzegovina, in accordance with the mission and Fundamental Principles of the RCRC Movement, engages in alleviating human suffering wherever it might be found, works to raise awareness of humanitarian needs, protect dignity and improve the lives of vulnerable people, by developing its resources and building partnerships with other RCRC National Societies, organizations and institutions.





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## The RCSBiH in numbers:

- Staff: 329
- Registered members: 74.891
- Volunteers: 10.156

## The RCSBiH Programs:

Tracing Service

International Cooperation

Home Care Program

Public Health Education

Voluntary Blood Donation

First Aid

Disaster Management



Youth Program

Information and Dissemination

Mine Awareness Program

Organizational Development



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## The Red Cross Society of Bosnia and Herzegovina (RCSBiH)



A short informative video about the Red Cross in Action has been produced <https://www.youtube.com/watch?v=IRMAz-nXeOI>



## Successful volunteer initiatives (RCSBiH)

The Red Cross Society of Bosnia and Herzegovina has a great number of volunteers with the medical background (within the First Aid Program, First Aid Classes for Learner Drivers, Certification for First Aid Instructors etc).



With the support of the IFRC, volunteers and several staff members were trained in ToT First Aid and Health in Emergencies which helped the RCSBiH with the planning and concrete response activities /60+ volunteers and staff were trained and able to support the COVID-19 response.

### Key achievements during COVID-19



1000+ VOLUNTEERS



200+ STAFF





## Successful volunteer initiatives (RCSBiH)

### Key achievements during COVID-19



**926** TRANSPORTATION OF COVID 19 POSITIVE PATIENTS (241 completely imobile persons)

**428** TRANSPORTATION OF TEAMS TO PROVIDE VACCINATION AT THE ADDRESS

**1,036** PEOPLE TRANSPORTED TO VACCINATION SITES



**25,275** PEOPLE REGISTERED FOR VACCINATION

**75,064** PEOPLE RECEIVED SCHEDULED APPOINTMENTS FOR VACCINATION



**561,408** PEOPLE REACHED THROUGH PROMOTIONAL CAMPAIGN



**24,287** PEOPLE RECEIVED PSYCHOSOCIAL SUPPORT /6 PHONE LINES



## Key two successes related to challenges during COVID-19

- ✓ There was a high risk of stigma, especially with anti-vaccination sentiment in the country. In order to prevent it, all the Red Cross messaging, including through promotional campaigns, had been done as the Red Cross without identities being known and Red Cross volunteers remained protected.
- ✓ Since working in the pandemic meant that that many staff and volunteers were exposed to the virus themselves, the main risk since the beginning was one of illness, or even clusters happening within the Red Cross. With strict protocols in place, and with the use of appropriate PPE, the numbers of staff and volunteers positive to Covid-19 were not high, with no clusters occurring. In addition, in several areas Red Cross volunteers were prioritized for vaccination. Furthermore, all the involved volunteers were insured.



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Thank you!

